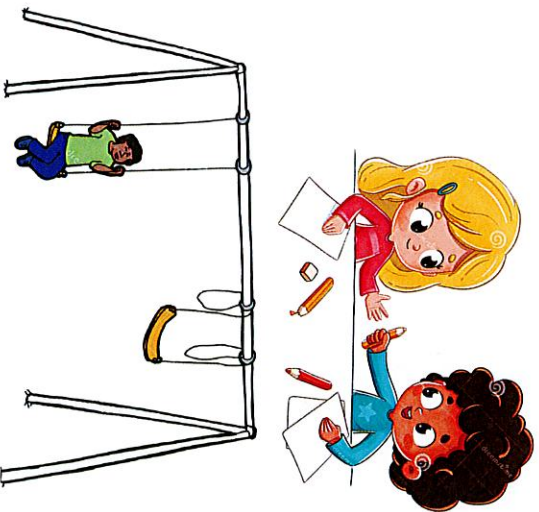


Reacting to Problems

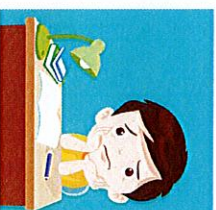
Small Problem



- Stay Calm
- Fix it
- Move on



Medium Problem



- Stay Calm
- Choose a person who can help and Ask
- Tell what the problem is
- Thank the person for helping
- Apologize (if you need to)
- Move on



Large Problem



- Act Quickly
- Get Help
- Follow

Directions

